

PROFILE HAIR DESIGN

.....simply great hairdressing!

26 GROVE ROAD EASTBOURNE EAST SUSSEX BN21 4TR TEL: 01323

728084

Cancellation Policy

We kindly request 48 hours cancellation notice of appointments.

We fully appreciate that occasionally things go wrong at short notice and we will always try to understand this and extend you the curtesy to re-book in justified circumstances.

However last minute cancellations and no shows are extremely damaging to our business, as it is virtually impossible to fill any appointment at the last minute.

If you book online we will ask for a 50% deposit booking.

We may also ask for a deposit on telephone and in person bookings.

If more than 48 hours notice is given on cancellation or change of service, this will be transferred to your next booking.

However we reserve the right to make this deposit non-refundable, if it less than 24 hours notice or it is a no show.

Also please be aware that if you need to change your service, we will need 24 hours notice as this will affect our timings with other appointments and we may need to alter your booking time.

Many thanks

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